

Measuring performance

Stora Enso benchmarks its safety record against industry standards and other companies within and outside the forest industry on a regular basis.



Common OH & S yardsticks and indicators are used across Stora Enso. The indicators used are: fatal accidents, lost time accidents, accidents causing no lost time, near misses, and sickness- and accident-related absenteeism. Units monitor figures continuously and report quarterly to corporate functions. Beginning in 2003, accidents affecting the employees of Stora Enso's contractors and suppliers at Stora Enso premises will be followed up and reported.

Fatal accidents

Five fatal workplace accidents took place at Stora Enso locations during 2002:

- At the Varkaus Sawmill in Finland, a facility caretaker was run over by a front-end chip loader. Following the accident, action focusing on traffic safety has been taken, including distributing detailed instructions to all Stora Enso and contractor employees.
- At Cartiberia S.A. in Spain, a contractor's employee died when a forklift turned over. Following the accident, forklift operation instructions have been repeated and employees reminded to follow them in detail.
- At the Celbi Pulp Mill in Portugal, a contractor's employee died after a fall during a construction project. Following the accident, more focus has

been put on safety training and safety rules related to contracted work.

- At the Corbehem Paper Mill in France, a contractor's employee died when a tractor turned over. Action focused on safety awareness and proper safety instructions has been taken.
- At the Suzhou Paper Mill in China, a contractor's employee died in a fall while repairing drainage pipes. Following the accident, increased attention has been given to safety training and supervision to increase safety awareness among all employees.

An employee at the Group's French sales company, Stora Enso France S.A., was killed in a car accident while on a business trip.

Accident rates

During 2002, the average lost time accident rate in Stora Enso was 24.0 per 10⁶ worked hours (4.0 per 100 employees), being lower than in 2001 (26.5/10⁶ hrs; 4.5/100 employees).

For all workplace accidents, the rate was 52.5 per 10⁶ worked hours and 8.7 per 100 employees. In 2001, this rate was 53.6 per 10⁶ worked hours (9.1 per 100 employees). From 2002 onwards accident rates of the sales offices are included in the corporate statistics.

Safety performance and accident

rates varied between different units and operations, and there were also noticeable country-specific differences in average accident rates. At North American mills, the rates were generally lower than in most European units. Action has been taken to encourage units to learn from best practices in accident prevention, and a special focus has been put on units with low safety performance.

Absenteeism

Average sickness- and accident-related absenteeism in Stora Enso in 2002 was 4.9% of total theoretical working hours. In 2001, the corresponding figure was 4.5%. ■

Accidents in Stora Enso

